

TO: Mike Ragan, Chief of Police
FROM: Allan Baron, Personnel and Recruiting Lieutenant
REF: 2019 Internal Affairs Statistical Summary
DATE: February 5, 2019

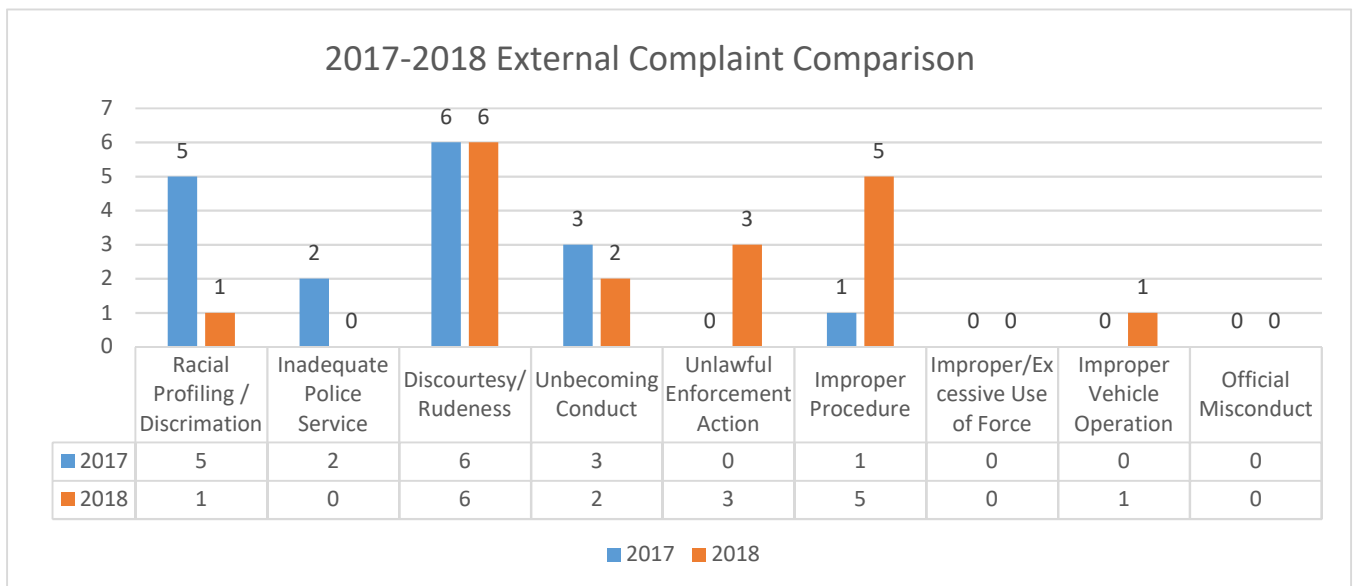
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2018 calendar year and the dispositions of those complaints.

BACKGROUND / DISCUSSION:

External Complaints 2018

In 2018, there were a total of 8 external complaints with 18 different allegations, originating from persons outside of the Department. The number of complaints increased by 33% and number of allegations increased by 6% when compared with the 6 external complaints (17 allegations) received in 2017. The following chart allows for a visual representation of the types and frequency of external complaints for the past two years.



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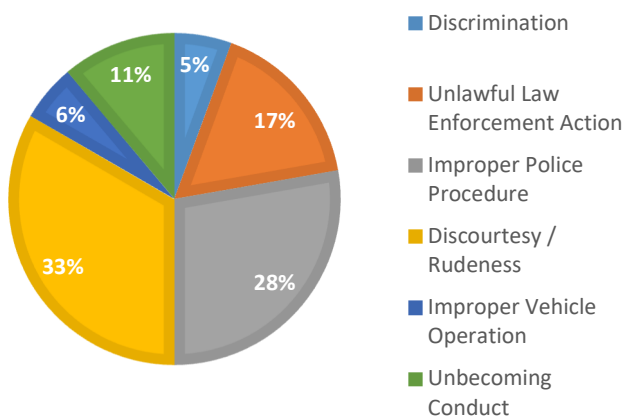
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Of the 8 external complaints received in 2018, 7 were in the Uniformed Patrol Division and 1 was in the Criminal Investigations Division

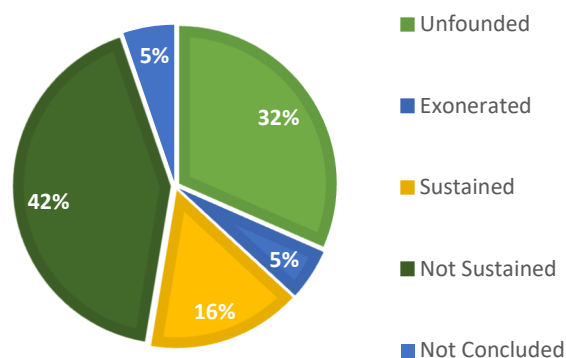
79% of the allegations investigated by IA in 2018 were determined to be exonerated, unfounded or not sustained. 21% were sustained or not concluded at the time of this report.

2018 External Complaints (8 complaints with 18 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discrimination	1	1				
Unlawful Enforcement Action	3	1	1	1		
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discourtesy / Rudeness	6	2		4		1
Improper Police Procedure	5	1		1	2	
Improper Vehicle Operation	1	1				
Unbecoming Conduct	2			2		
Totals	18	6	1	8	2	1

2018 EXTERNAL COMPLAINTS



2018 EXTERNAL DISPOSITIONS

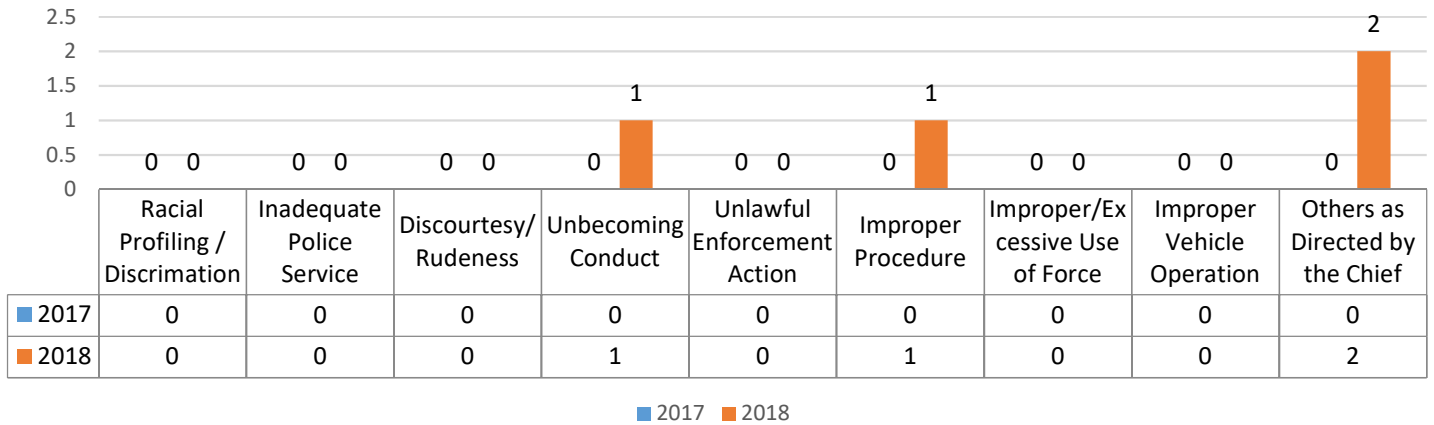


Internal Complaints 2018

In 2018, there were a total of 2 internal complaints with 4 different allegations, originating from persons inside the Department. The number of complaints increased, as there were no internal complaints received in 2017. The following chart allows for a visual representation of the types and frequency of internal complaints for the past two years. The following chart allows for a visual representation of the types and frequency of internal complaints for the past two years.

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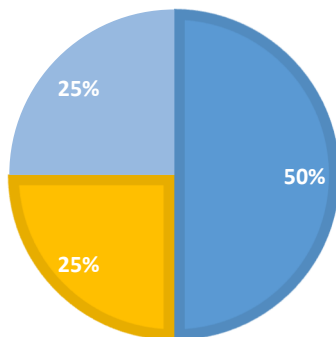
2017-2018 Internal Complaint Comparison



Of the 2 internal complaints received in 2018, 1 was in the Uniformed Patrol Division and 1 was in the Security Division.

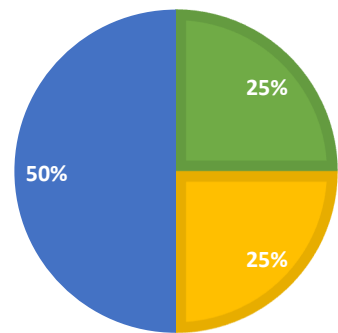
2018 Internal Complaints						
(2 complaints with 4 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Others as Directed by the Chief	2					2
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Improper Procedure	1	1				
Unbecoming Conduct	1				1	
Totals	4	1			1	2

2018 INTERNAL COMPLAINTS



- Others as Directed by the Chief
- Discrimination
- Unlawful Law Enforcement Action
- Improper Police Procedure
- Discourtesy / Rudeness
- Improper Vehicle Operation
- Unbecoming Conduct

2018 INTERNAL DISPOSITIONS



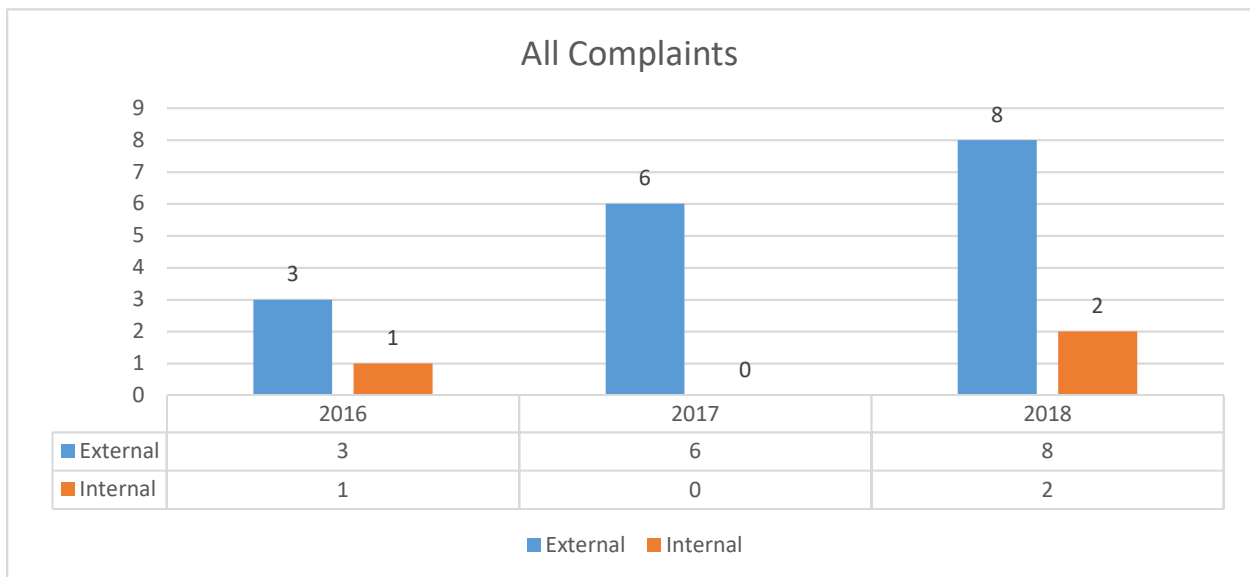
- Unfounded
- Exonerated
- Sustained
- Not Sustained
- Not Concluded

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Total Complaints

A three year comparison reveals that the greatest number of complaints were received in 2018.

Records show that for 2018 there were 17,894 calls for service (including officer-initiated activity) and 15,690 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts, continues to be minimal.



CONCLUSION:

There was an increase in the number of both internal and external complaints and allegations 2018. There was a significant increase in the number of allegations from external complaints.

Since the overall number of complaints and allegations in both 2017 and 2018 are relatively low when compared to the number of officers and calls for service / traffic contacts, it is difficult to pinpoint specific causes for the increase. However, in 2016, the department initiated the use of Guardian Tracking, a computerized system designed to track employee performance. The system also serves as the department's early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, this makes officers more aware that their performance must be in line with department policies and procedures.

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RECOMMENDATIONS:

I recommend that Chapter 23 – Complaints of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should work to attend the supervisors meeting and provide reminders regarding the procedures for handling complaints and concerns.